



## **SOURCECORP® HealthSERVE unveils unique tool for healthcare providers to support Recovery Audit Contractor (RAC) program defense**

Dallas, Texas (April 28, 2009) – *SOURCECORP*, Incorporated, a leading provider of business process outsourcing solutions and specialized high value consulting services, continues to expand its portfolio of innovative healthcare service offerings with *SOURCECORP RACSource*, a financial management and appeals analysis tool. This state-of-the-art ASP offering was developed leveraging *SOURCECORP*'s extensive experience in denial management, coding and compliance auditing as well as healthcare provider input.

The new module will be part of the *SOURCECORP REVENUESource* offering family. It delivers unparalleled access to critical management and financial risk related information around claims requested by the RAC contractors. Its efficient workflow, extensive and customizable reporting, and real time dashboards provide unprecedented efficiency in dealing with this critical new process. "When we brought *SOURCECORP RACSource* to market we knew our clients demanded more than a tracking system", stated Ralph D. Burns, President of *SOURCECORP*'s HealthSERVE division. "We have delivered a complete management tool for claims analysis, risk assessment and appeal management."

A Health Information Management (HIM) and Compliance Director at an industry-leading healthcare facility who had the opportunity to preview *SOURCECORP RACSource* stated "I have reviewed many RAC tracking systems on the market and *SOURCECORP RACSource* wins hands down in flexibility, ease of use, features, and cost effectiveness."

"Our ability to quickly deploy *SOURCECORP RACSource* in a single facility or across a full system is facilitated by our extensive experience in denial management and under/over payment analysis" stated Tim Alfaro, President of *SOURCECORP* HealthSERVE's Managed Care Professionals unit. "We offer a complete RAC management system and services, which can be delivered either ala carte or on a fully outsourced basis. Clients will also find it a valuable tool for managing the Medicaid Integrity Contractors (MIC) audits as well."

*SOURCECORP* HealthSERVE plans to sponsor a series of webinars and other forums to facilitate information sharing on RAC preparedness and management. This product will also be featured at the upcoming California Health Information Association (CHIA) convention in June as well as the national American Health Information Management Association (AHIMA) convention in October.

### About SOURCECORP®

*SOURCECORP*, Incorporated provides business process outsourcing solutions and specialized high value consulting services to clients throughout the U.S. *SOURCECORP* focuses on business processes in information-intensive industries including commercial, financial, government, healthcare, and legal. Headquartered in Dallas, the Company serves clients throughout the United States through a network of locations in the U.S., Mexico, Philippines and India.

For more information about *SOURCECORP*'s solutions visit our corporate website at [www.sourcecorp.com](http://www.sourcecorp.com) or our divisional site at [www.managedcareprofessionals.com](http://www.managedcareprofessionals.com)

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